



## **Client Relationship Manager**

### **About LGPS Central Limited**

LGPS Central Limited is a fund management company, regulated by the Financial Conduct Authority (FCA), managing the pooled assets of eight Midlands-based local government pension funds.

With combined assets of approximately £45bn, and representing the retirement savings of over c.1m scheme members across over 2,000 employers, LGPS Central Limited's Partner Funds are:

Cheshire Pension Fund, Derbyshire Pension Fund, Leicestershire Pension Fund, Nottinghamshire Pension Fund, Shropshire Pension Fund, Staffordshire Pension Fund, West Midlands Pension Fund, and Worcestershire Pension Fund.

LGPS Central Limited is owned equally by the eight pension funds and is dedicated to the management of local government pension assets. The aim of the Company is to use the combined buying power of its Partner Funds to reduce costs, improve investment returns and widen the range of available asset classes for investment – all for the benefit of local government pensioners, employees and employers. We are also committed to fully integrating Responsible Investment and Engagement into all our investment processes.

The management of Local Government Pension Scheme funds is going through significant change, providing career-changing opportunities for those who have the relevant investment experience and who want to work within a company which values integrity, trust, transparency, diversity, fairness and partnership. LGPS Central Limited aims to be a centre of excellence and we seek candidates who share our values to help us achieve that goal.

We are a diverse and inclusive employer and would welcome interest from all sections of the community.

LGPS Central Limited is now seeking to hire an experienced **Client Relationship Manager** to be based in LGPS Central Limited's Wolverhampton office.

### **The Role**

This role is critical to ensuring that LGPS Central Limited's clients receive high standards of service delivery, requiring you to proactively engage with all of our Partner Funds and respond to client requests and queries. The role requires you to be client focused and demands that you should be well organised and able to work to strict deadlines.

You will already have experience of working in a similar role, probably as an Account Manager managing relationships at a senior level within pensions / investments / financial markets.

The role involves making client presentations, liaising with clients wherever and whenever necessary, integrating and working closely with other teams within the Company, contributing to the delivery of Company events and seminars and responding to our clients' needs.

This is a role which offers Candidates plenty of variety, an opportunity to develop and above all play a crucial and important part in meeting our objective to deepen and broaden our relationship with our Clients.

Previous experience of working in a Business-to-Business Client Relationship role is essential, as is prior experience of working in financial markets, investments or pensions. Previous experience of managing relationships with Local Authority Pension Funds would be a distinct advantage, as would experience of keeping CRM systems updated.

This is an exciting opportunity for an experienced candidate who enjoys working in a team and would like to join a Company which values Customer Focus as a high priority.

**We are a diverse and inclusive employer and would welcome interest from all sections of the community.**

**A more detailed Job Description is attached.**

If you are interested in applying for this role, please forward your CV with a covering letter to [recruitment@lgpscentral.co.uk](mailto:recruitment@lgpscentral.co.uk), quoting reference **Client Relationship Manager**, highlighting your key strengths and experience in relation to the job profile.